

## A. PREPARATION

For the installation and subsequent problem-free operation of the typesetting and layout program “VivaDesigner”, the conditions explained below are absolutely essential. Important: The installation can only be carried out with your local administrator access rights.

### Step 1: The correct installation program for your operating system

For the software installation VIVA has developed appropriate installation programs for the different operating systems (Windows, Mac OS X and Linux). Please make sure when ordering or downloading the installer program that you select the correct one for your operating system.

### Step 2: Valid License file

To start the software after the installation, you need a valid license file. The License file can be used for licensing a program on all platforms and ends with the suffix “.vlk”. In many cases this license file will be sent to you automatically by E-Mail or will be found on the storage medium that also contains the Installer. If necessary check your E-Mails after downloading the software.

#### IMPORTANT:

- Do NOT try to open the License file with another program (Text editor, etc.) or in an Internet browser.
- Store the License file on your computer and note where you have stored it, so that you have the License file for a later installation.

If you have received no License file or have problems with your license file, please read the section Problems & Solutions at the end of this chapter.

### Step 3: Hardware protection

Special Desktop and Server applications are supplied by VIVA with a hardware protection key (Dongle) as well as the License file. If you have received software with hardware protection (e.g. with the purchase of server software), attach the hardware key to a USB connection of your computer before you install the software. The VIVA application should recognise the hardware key automatically after installation.

### Step 4: Unpacking the Installation program

The Installer program may be packed as a ZIP file for safety reasons. A ZIP file can be recognised by the suffix “.zip”. In this case you must first unpack the Installer to be able to start it.

### Step 5: Starting the Installation program

Start Installer program and follow the instructions carefully; the instructions may differ according to the operating system.



## B. INSTALLATION ON MICROSOFT WINDOWS

**Step 1:** Start the Installer program (.exe) with a double click on the Installer icon.

**Step 2:** Choose a language for the installation program. The operating system language of your computer will be selected as default. If this language is not available, the program will select the default language “English”.

**Step 3:** Follow the instructions in the Installer program.

Note:

- All options are already set to a default value, so that in most cases you will only need to confirm the settings.
- You can in most cases go back one step if you think you may have made a mistake.
- You can cancel the installation at any time and start again from the beginning.
- Select a valid License file (.vlk). The installation will be cancelled automatically if you do not agree to the license conditions.

**Step 4:** Start the program after completing and closing the installation with a double click on the program icon. In the standard configuration the program is installed in the folder “C:\Programs”.

Note: If you have problems installing the program or starting it after the installation, please check your user access rights. It may be that you are not permitted to install a software application on your computer. In this case please consult your Administrator.

**Step 5:** After the first start the program will first of all ask for a license file. Select the appropriate License file with the suffix “.vlk” (see Section I “Preparation”).

Possible error warning:

1. On Windows an error warning may appear to tell you that a DLL/OCX file could not be registered. In this case always click the button »Ignore«.
2. On »Windows Vista« it may be that the installation program does not accept the license file although the installation was carried out by an Administrator. In this case a stubborn repeat of the program start should help. Alternatively, you can rename the license file »viva.vlk« and move or copy it to the folder »Resources« of your program folder.



## INSTALLATION ON MAC OS X

**Step 1:** Double-click the file icon with the suffix “dmg”. The operating system will unpack the file and display it as a disk, which will also be opened as a window.

**Step 2:** Start the Installer program with a double click on the program icon. The Installer program has the suffix “.pkg”.

**Step 3:** The operating system language of your computer will be selected as default. If this language is not available, the program will select the default language “English”.

**Step 4:** Follow the instructions in the Installer program. Enter your User name and password to carry out the installation.

### Note:

- All options are already set to a default value, so that in most cases you only need to confirm the settings.
- You can in most cases go back one step, if you think you may have made a mistake.
- You can cancel the installation at any time and start again from the beginning.
- Select a valid License file (.vlk). The installation will be cancelled automatically if you do not agree to the license conditions.

**Step 5:** Start the program after completing and closing the installation with a double click on the program icon. In the standard configuration the program is installed in the folder “Applications/Viva”.

Note: If you have problems installing the program or starting it after the installation, please check your user access rights. It may be that you are not permitted to install a software application on your computer. In this case please consult your Administrator.

**Step 6:** After the first start the program will first of all ask for a license file. Select the appropriate License file with the suffix “.vlk” (see Section 1 “Preparation”).